How to Locate
Bilingual Services Program
Prior Trainings
On SPB Web site

1.   **Go to:**   http://spb.ca.gov/

2.   **Select:**   "Bilingual Services."

3.   **Choose:**   "Information and Guidance for Governmental Agencies."

4.   **Go to:** "Bilingual Services Program Training, Resources, and Information."

5.   **Pick:** "BSP Training Classes."

6.   You have the following selection which contains all information and resources provided at these nine SPB trainings once you **"click" on the training name:**

   - Implementation Plan Training
   - Developing Training or Written Procedures for Public Contact Staff
   - Developing a Bilingual Services Policy
   - Translation of Documents in Compliance with the Act
   - Maximizing Your Internal Resources and Identification of Outside Tools and Resources
   - Overview of the Act
   - Developing a Complaint Process
   - Qualified Interpreters, Outside Interpreter Resources & Bilingual Pay
   - Federal Funding Requirements for Language Access